

13 Canberra Street Charlestown 2290

P. 02 4942 3944

F. 02 4942 3945 www.nndx.com.au

Dear Colleague

As a Practice, we feel we must balance the need to contain the spread of disease with the need to provide Neurology services. We will continue to be available for telehealth consultations, advice, and urgent medical services. We are especially mindful of the burdens on the General Practitioners who are in the front line of defense and vital for the health of our community.

Our plan for managing our services is as follows:

- 1. Because of the prolonged close personal contact involved, we need to defer any elective or non urgent tests and procedures. This includes most of our clinical NCS/EMG testing, EEG and Vestibular / balance testing.
- 2. We will provide consultations via telehealth as far as possible. Patients who already have appointments will be offered telehealth consultation, or to reschedule at a later date.
- 3. Any patients who have an urgent medical need for a clinical consultation with hands on examination, or a diagnostic procedure, will be accommodated. Please send your referral through the normal channels (medical objects, Fax 49423945). Referrals will be checked on a weekly basis.
- 4. I am available for telephone advice, 0414 423964. Please leave a message if I do not answer immediately, and I will return your call.
- 5. I am happy to continue to accept referrals for non-urgent consultations. Please inform the patient that for the present, consultations will be via phone or video link.

Thank you for your untiring efforts for our community.

We hope that you and your families stay safe and well.





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With best regards

Michael Katekar and the team at Newcastle Neurodiagnostics.

